



Tesla Model Y | "How To" Quick Reference Guide

Dear Guest,

Thank you for choosing our car! To help you have the most enjoyable experience possible, we are happy to provide this quick "cheat sheet" for the basic features and functions of this Tesla vehicle. You can also find text and video guides on our website at www.teslarentalokc.com, under "Tools and Tips".

Should you have any questions at any time during your trip, of course feel free to call us or text us, and we will be happy to help!

Basics

1. Unlocking/locking the car

The Tesla Model Y uses Key Cards. To unlock the car, tap the key card against the B pillar.

From inside the vehicle, you can also unlock the doors using the touchscreen. Tap on the "lock" symbol on the top-left corner of the screen.

2. Turning on / off the car

Teslas do not have any buttons that need to be pushed to be "turned on/off". Simply sit in the driver's seat, tap the key card on the center console, and press the break pedal to "wake up" the car.

Once you set the vehicle in Park and exit, the car will turn itself off when you walk away.

3. Side Mirrors and Wheel position adjustments

You can adjust the position of the side mirrors and steering wheel using the touch screen and the left scroll button on the steering wheel. Tap on the Car icon on the bottom left of the screen, then choose either Mirrors or Steering Wheel, and follow the directions on the screen.

4. Gear Selection

The gear stalk is on the right of the steering wheel column. Press down for Drive (D), up for Reverse, and push in the outside button for "Park".

5. Driving

Acceleration

The Model Y is very quick on acceleration, so we recommend being gentle with the "go" pedal in the beginning.

Breaking

Teslas also feature Regenerative Breaking. This means that when you let your foot off the "go" pedal, the car does not only decelerate, but it also actively breaks. This means that you will need to use the break pedal a great deal less than you normally would with a standard car.

In addition, when you pull up to a stop at a stop sign or traffic light, this car is configured to put itself in "Hold" mode, which means you simply let your foot off the "go" pedal and off the break, and the car will stay still.

6. Battery and Charging

The battery icon on the dashboard display will show you the current charge level of the vehicle, expressed in percentage.

Energy use, just like gas fuel consumption, is variable and depends on your driving style, speed, road conditions, cabin climate settings, etc.

If you are driving around town, we recommend you consider charging the vehicle once it reaches approximately 20% battery. Of course you are free to recharge more often, at your discretion. If you have entered a destination in the car's navigation system, the car will estimate battery consumption to reach destination, and also indicate where and for how long to stop to recharge along your route. We recommend you add approximately 20% to the car's estimated recharging time.

Charging

To recharge the car, there are three options:

- Tesla Superchargers. We strongly recommend this option, as it is the quickest and most efficient. Tap on the screen's "bolt" icon to pull up on the map the location of nearby superchargers. Typically, recharging this car takes approximately 10-45 minutes (depending on how low the battery is).
- Tesla Destination Chargers. These are slower chargers often offered by hotels and restaurants for free. The car's navigation system also shows the location of destination chargers in the Tesla network.
- Mobile Connector for charging at any location where you park and there is an electrical outlet. The charging cable is located in the trunk. Bear in mind that this is the slowest option, and may take overnight or longer to fully recharge. It is a good option to use as backup on the road or at home.

The charge port is located on the rear driver side of the vehicle. To open the charge port, tap on the Car icon on the bottom left of the screen, then tap on the "bolt" icon (left rear side of the car picture). Insert the charging cable all the way in - the port will illuminate in green when it is charging.

7. Climate Control

Tap on the "Fan" icon in the bottom center of the screen to access climate controls. We recommend choosing the temperature you wish to keep in the cabin, and setting the control to "Auto". The car is really good at getting to the temperature you want, and keeping it constant throughout your trip.

Vents can be controlled from the touchscreen's climate section as well, by swiping the vent's "air flow" graphic in the desired direction.



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9. Phone Pairing

Tap on the "Music Note" icon on the bottom of the screen, then tap on the "Phone" icon. You may need to swipe up the music section of the screen. From there you will see a button to Connect your phone and start pairing.

10. Wipers

To adjust the windshield wipers settings, touch the Wiper icon on the "cards" area of the touchscreen (left side of the screen, below the car status). You may need to swipe the card area left or right, and up and down to get to the Wipers setting.

Autopilot

This Tesla Model Y comes with Full Self Driving (Autopilot). This means that the car will drive itself, including regulating its speed, when Autopilot is engaged.

Autopilot on the freeway.

If you have entered a destination in the car's navigation system and you engage autopilot, the car will also perform necessary lane changes and take the exit off the freeway to follow the route to your destination. It will also suggest and perform lane changes (including turning on and off the turn signal) to pass a slower vehicle, or return to an inside lane if it is not necessary to pass another vehicle.

Autopilot on city streets.

Navigation on autopilot is not available on city streets. On surface roads, autopilot will regulate speed with respect to the vehicle in front of you, stop for traffic controls, and keep the vehicle in the center of the lane you are driving on. It will not automatically change lanes or make turns, however. You may initiate a lane change by using the turn signal.

Engaging autopilot

To put the car in autopilot, push the gear stalk down twice quickly. You will be required to keep slight pressure on the steering wheel, to let the car know you are present and alert. For your safety, if you take your hands completely off the steering wheel for too long, the car will first alert you, and eventually automatically disengage autopilot and pull over to a stop if you do not respond by applying slight pressure to the wheel.

Disengaging autopilot

To turn off autopilot, you can either push up the gear stalk, OR you can apply more turning pressure to the steering wheel, and you will immediately regain full steering control.

Troubleshooting

Flat Tire

Teslas do not come with a spare tire. If you have a flat tire, please contact us, and we will dispatch roadside assistance for you. Alternatively, you may take the car to any local tire shop. Discount Tires fixes flats for free.

Unable to pair phone with Bluetooth

Should Bluetooth not connect properly, you may try "rebooting" the car. Park in a safe location, then press and hold both buttons on the steering wheel at the same time, until the touchscreen goes black. Release the buttons, and wait until you see the "T" logo appear on the touchscreen. This may take a few minutes. This typically resolves most Bluetooth connection issues.

Fun Stuff!

App Launcher



On the bottom of the touchscreen, tap on the App Launcher icon to access more features of the car.

- Energy: this screen will show you current and estimated energy usage for your trip, when you have a destination entered in the car's navigation.
- Charging: this screen shows you the current charging progress while the car is being charged.

- Web: allows you to access the internet using the car's web browser.
- Entertainment: while the car is in Park, access video streaming services like Netflix, Hulu and YouTube, as well as the full library of games.
- ToyBox: access the car's Easter Eggs - fun features and games.

Returning the Car

Supercharger and Tolls

During your trip, you do not have to pay out of pocket for any toll or supercharger fees. After you return the car, we will submit a request for reimbursement for any such fees you incurred, and you can remit payment directly in the Turo app.

Cleaning and Recharging

The car should be returned as clean as it was delivered to you, and with the same level of charge as when you picked it up. A cleaning fee and/or a recharge fee will be applied otherwise. Alternatively, you may choose to pre-pay for cleaning and recharging by choosing those Extras in the Turo app at time of booking.

The complete Tesla Owners Manual is available from within the touchscreen: tap on the Tesla "T" on the top of the screen, then select Owners Manual. Enjoy your drive!