



Tesla Model 3 Highland | "How To" Quick Reference Guide

Dear Guest,

Thank you for choosing our car! To help you have the most enjoyable experience possible, we are happy to provide this quick "cheat sheet" for the basic features and functions of this Tesla vehicle. You can also find text and video guides on our website at www.teslarentalokc.com, under "Tools and Tips".

Should you have any questions at any time during your trip, of course feel free to call us or text us, and we will be happy to help!

Basics

1. Unlocking/locking the car

Tesla Model Y uses Key Cards. To unlock the car, tap the key card against the B pillar.

From inside the vehicle, you can also unlock the doors using the touchscreen. Tap on the "lock" symbol on the top-left corner of the screen.

2. Turning on / off the car

Teslas do not have any buttons that need to be pushed to be "turned on/off". Simply sit in the driver's seat, tap the key card on the center console, and press the brake pedal to "wake up" the car.

Once you set the vehicle in Park and exit, the car will turn itself off when you walk away.

3. Side Mirrors and Wheel position adjustments

You can adjust the position of the side mirrors and steering wheel using the touch screen and the left scroll button on the steering wheel. Tap on the Car icon on the bottom left of the screen, then choose either Mirrors or Steering Wheel, and follow the directions on the screen.

4. Gear Selection

When you press the brake pedal when parked, the drive mode strip displays on one side of the touchscreen. Use the drive mode strip to shift Model S: swipe up for Drive, swipe down for Reverse or touch the P for Park.

5. Driving

Acceleration

Model 3 is very quick on acceleration, so we recommend being gentle with the "go" pedal in the beginning.

Braking

Teslas also feature Regenerative Braking. This means that when you let your foot off the "go" pedal, the car does not only decelerate, but it also actively brakes. This means that you will need to use the brake pedal a great deal less than you normally would with a standard car.

In addition, when you pull up to a stop at a stop sign or traffic light, this car is configured to put itself in "Hold" mode, which means you simply let your foot off the "go" pedal and off the brake, and the car will stay still.

6. Climate Control

Tap on the "Fan" icon in the bottom center of the screen to access climate controls. We recommend choosing the temperature you wish to keep in the cabin and setting the

control to "Auto". The car is really good at getting to the temperature you want and keeping it constant throughout your trip.

Vents can be controlled from the touchscreen's climate section as well, by swiping the vent's "air flow" graphic in the desired direction.

7. Battery and Charging

The battery icon on the dashboard display will show you the current charge level of the vehicle, expressed in percentage. Energy use, just like gas fuel consumption, is variable and depends on your driving style, speed, road conditions, cabin climate settings, etc.

If you are driving around town, we recommend you consider charging the vehicle once it reaches approximately 20% battery. Of course, you are free to recharge more often, at your discretion.

Do not let the battery reach 0% or let it sit below 10% for an extended period of time. Doing so will cause damage to the car, and a damage claim may be applicable.

If you have entered a destination in the car's navigation system, the car will estimate battery consumption to reach destination, and indicate where and for how long to stop to recharge along your route. We recommend you add approximately 20% to the car's estimated recharging time.

Charging

To recharge the car, there are four options:

- Tesla Superchargers. We strongly recommend this option, as it is the quickest and most efficient. Tap on the screen's "bolt" icon to pull up on the map the location of nearby superchargers. Typically, recharging this car takes approximately 10-45 minutes (depending on how low the battery is).
- Destination Chargers. These are slower chargers often offered by hotels and restaurants for free. The car's navigation system also shows the location of destination chargers in the Tesla network.
- Mobile Connector for charging at any location where you park and there is an electrical outlet. The charging cable is located in the trunk. Bear in mind that this is the slowest option and may take overnight or longer to fully recharge. It is a good option to use as backup on the road or at home.
- Public EV Chargers. Non-Tesla charging stations may require a special charging adapter (only included with the car upon request). You can find a list of EV stations on plugshare.com.

The charge port is located on the rear driver side of the vehicle.



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To open the charge port, tap on the Car icon on the bottom left of the screen, then tap on the "bolt" icon (left rear side of the car picture). Insert the charging cable all the way in - the port will illuminate in green when it is charging.

8. Phone Pairing

Tap on the "Music Note" icon on the bottom of the screen, then tap on the "Phone" icon.

You may need to swipe up the music section of the screen. From there you will see a button to Connect your phone and start pairing.

9. Wipers

To adjust the windshield wipers settings, touch the Wiper icon on the "cards" area of the touchscreen (left side of the screen, below the car status). You may need to swipe the card area left or right, and up and down to get to the Wipers setting.

Autopilot

This Tesla Model 3 comes with Full Self Driving (Autopilot). This means that the car will drive itself, including regulating its speed, when Autopilot is engaged.

Autopilot on the freeway.

If you have entered a destination in the car's navigation system and you engage autopilot, the car will also perform necessary lane changes and take the exit off the freeway to follow the route to your destination. It will also suggest and perform lane changes (including turning on and off the turn signal) to pass a slower vehicle or return to an inside lane if it is not necessary to pass another vehicle.

Autopilot on city streets.

Navigation on autopilot may be available on city streets depending on the car's setting, however please bear in mind it is not yet perfect, and requires constant and attentive driver supervision. Be prepared to take over at any point.

Engaging autopilot

To put the car in autopilot, push the right scroll wheel button. You will be required to keep your eyes on the road, and in some cases the car may ask you to keep slight pressure on the steering yoke, to let the car know you are present and alert. For your safety, If the cabin camera detects that you are distracted from the road, the car will first alert you, and eventually automatically disengage autopilot and pull over to a stop if you do not respond by returning your attention to the road or applying slight pressure to the yoke.

Disengaging autopilot

To turn off autopilot, you can either push the same right scroll button, OR you can press the brake pedal, and you will immediately regain full steering control.

Troubleshooting

Flat Tire

Teslas do not come with a spare tire. If you have a flat tire, please contact us, and we will dispatch roadside assistance for you. Alternatively, you may take the car to any local tire shop. Discount Tires fixes flats for free.

Unable to pair phone with Bluetooth

Should Bluetooth not connect properly, you may try "rebooting" the car. Park in a safe location, then press and hold both buttons on the steering wheel at the same time, until the touchscreen goes black. Release the buttons, and wait until you see the "T" logo appear on the touchscreen. This may take a few minutes. This typically resolves most Bluetooth connection issues.

Fun Stuff!

App Launcher

On the bottom of the touchscreen, tap on the App Launcher icon to access more features of the car.

- Energy: this screen will show you current and estimated energy usage for your trip, when you have a destination entered in the car's navigation.
- Charging: this screen shows you the current charging progress while the car is being charged.

- Web: allows you to access the internet using the car's web browser.
- Entertainment: while the car is in Park, access video streaming services like Netflix, Hulu and YouTube, as well as the full library of games.
- ToyBox: access the car's Easter Eggs - fun features and games.

Returning the Car

Supercharger and Tolls

During your trip, you do not have to pay out of pocket for any toll or supercharger fees. After you return the car, we will submit a request for reimbursement for any such fees you incurred.

Cleaning

You do not need to clean the car before returning it, but you certainly can if you wish.

A cleaning fee may be applied for excessively dirty vehicles or if any smoke smells of any kind are noticeable.

Recharging

The car should be returned approximately the same level of charge as when you picked it up. A recharge fee will be applied otherwise. Alternatively, you may choose to pre-pay for recharging at time of booking or contact us during your trip to add that on.

The complete Tesla Owners Manual is available from within the touchscreen: tap on the Tesla "T" on the top of the screen, then select Owners Manual. Enjoy your drive!